

Blue Valley **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a Blue Valley phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

How To Enable Remote Call Forwarding:

1. Dial 1-785-799-9998 (or local 799-9998).
2. You will be prompted to enter the phone number you want to forward to.
3. You will be prompted to enter your PIN code (this has to be different than your Voicemail PIN code).
4. You will be prompted to access code *72.
5. When you hear the dial tone, enter the number you are forwarding to.
6. *73 will disable.

How do I turn off call forwarding on a Blue Valley phone?

How To Deactivate:

1. Dial *73
2. Press Send
3. Wait for confirmation beeps

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringervice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



Blue Valley Call Forwarding FAQs.

- Is *73 used for Blue Valley?**
*73 is used to unforward your lines with Blue Valley.
- Can I turn off call forwarding with *72?**
To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.
- Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- How much does Blue Valley forwarding cost? Is it free?**
It costs \$0.99/month to forward with Blue Valley.
- Where are my forwarding settings?**
Forwarding is done from your phone.
- Can I activate call forwarding remotely?**
You can activate call forwarding remotely following the instructions listed above.
- Does Blue Valley have Selective Call Forwarding?**
Blue Valley offers Preferred Call Forwarding at \$2.50/month. Preferred Call Forwarding allows you to create a list of phone numbers that are to be forwarded when they call you.
- Does Blue Valley have Conditional Call Forwarding?**
Blue Valley offers Delayed Call Forwarding and must be programmed by them.
- Does Blue Valley have *71 Call Forwarding?**
No, Blue Valley doesn't have *71 Call Forwarding.
- How do I know if I've forwarded my Blue Valley line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

