

NumberGarage **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a NumberGarage phone?

How To Activate Immediate Call Forwarding:

1. Login to your account
2. Select Numbers from the navigation bar
3. Click on your number
4. Select Calls
5. Within the Send all calls to a menu drop down, choose Forward
6. Enter the toll-free number or 10-digit US or Canadian local
7. number you'd like your calls forwarded to
8. Select Save Changes

How do I turn off call forwarding on a NumberGarage phone?

How To Deactivate:

1. Login to your account
2. Select Numbers from the navigation bar
3. Click on your number
4. Select Calls
5. Within the Send all calls to a menu drop down, select either Menu or Voicemail, depending on what you want.
6. Select Save Changes.

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringervice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



NumberGarage **Call Forwarding FAQs.**

- ? Is *73 used for NumberGarage?**
No, *73 is not used to unforward your lines with NumberGarage.
- ? Can I turn off call forwarding with *72?**
No. You must turn off call forwarding within your NumberGarage account.
- ? Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does NumberGarage forwarding cost? Is it free?**
There is no cost to forward with NumberGarage.
- ? Where are my forwarding settings?**
You can find your forwarding settings within your NumberGarage portal.
- ? Can I activate call forwarding remotely?**
You can activate call forwarding via your NumberGarage portal.
- ? Does NumberGarage have Selective Call Forwarding?**
No, NumberGarage doesn't offer Selective Call Forwarding.
- ? Does NumberGarage have Conditional Call Forwarding?**
NumberGarage offers Conditional Call Forwarding where you can set a set amount of seconds for the call to forward before it goes to Voicemail.
- ? Does NumberGarage have *71 Call Forwarding?**
No, NumberGarage doesn't have *71 Call Forwarding.
- ? How do I know if I've forwarded my NumberGarage line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

